# Customs Modernization

### **July 2001 Status Update for Oversight Organizations**

## Modernization At-A-Glance

#### **Timeline**

- August: ACE Increment 1 requirements due from Trade Support Network
- September:
  Recommendations on
  high-level requirements
  for all of ACE due from
  Trade Support Network

## Stay informed!

The Customs Modernization Office (CMO) recently launched a modernization web site that is accessible from the Customs home page. This site allows our key stakeholders to stay informed and up-to-date on Customs Modernization efforts.

Visit the Customs Modernization web site today:

www.customs.gov/ modernization

# Customs strives to be a Model Agency

To successfully protect America's frontline and economy, the Customs Service must modernize its current computer systems.

Customs is committed to this effort with a goal of becoming a model government agency in information technology (IT). Customs commitment is demonstrated by:

- Establishment of a strong Enterprise Architecture
- Establishment of an effective Investment Management Process (IMP)
- Applied Software Acquisition Capability Maturity Model (SA-CMM)

Both Treasury and the Federal CIO Council have recognized the Customs enterprise architecture as a "best practice". In addition, Customs champion for enterprise architecture, Mr. Rob Thomas, was recently recognized as one of this year's Federal 100 — the top executives from government, industry, and academia having the greatest impact on the government's systems community in the year 2000.

Customs has established a comprehensive IMP that implements the requirements of the Chief Financial Officers Act, Government Performance and Results Act, Federal Acquisition Streamlining Act, Paperwork Reduction Act, and the Clinger-Cohen Act. The IMP provides a structured, integrated approach to managing IT investments, ensuring alignment with Customs mission, strategic plan, and business needs.

In addition, to ensure a successful Modernization Program, Customs has adopted and applied the Software Engineering Institute's Capability Maturity Model for software development and software acquisition. Two key projects (including the ACE Pilot) of Customs Office of Information and Technology were recently certified Level 2 (of the 5-level model) for software development. The Customs modernization program is also addressing Level 2 of the software acquisition model. The CMO is currently completing the foundational plans, processes, and procedures for the effective acquisition of ACE and other modernization efforts with the assistance of the Prime Integration Contractor, the e-Customs Partnership, led by IBM.

Customs continues to work closely with its oversight organizations in building a well structured, streamlined, modernization effort. Customs modernization is a unique program that offers maturity and reduced acquisition complexity, and is well positioned to be Treasury's model IT program.

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